### **NAME SURNAME**

Address Telephone E-Mail

#### **Profile**

An experienced sales person with strong selling and customer relation skills and proven organizational and managerial abilities.

## **Employment History**

September 2000 – present Assistant Manager XXX Office

- ✓ Responsible for supervising 3 members of staff, including staff rots, holidays, sickness.
- ✓ Communicating with customers regarding sales enquiries and complaints.
- ✓ Maintaining accurate stock records and re-ordering of items of stock.
- ✓ Dealing with cash payments and credit transactions.
- Cashing up and banking daily takings.

August 1998 - September 2000 Sales Assistant YYY Office

- ✓ Selling items of ladies clothing to customers.
- ✓ Designing and setting up shop floor displays.
- ✓ Handling payments made by cash, cheque and credit/debit cards.
- ✓ Dealing with customer enquiries.

May 1997 – April 1998 Part Time Sales Assistant ZZZ Office

- ✓ Selling men's and lady's shoes to customers and dealing with enquiries.
- ✓ Handling cash, credit card and cheque payments.

# **Education & Training**

2002 - Data-Tec Computer Training Ltd.

Computer Literacy and Information Technology - Stage 2

Microsoft Office User Specialist

1999 - St Mary's High School, Richmond

- 3 A Levels in English Literature, English Language and Art
- 5 O levels in Physics, English Language, Mathematics, English Literature and Art

## **Interests and Pastimes**

I am interested in computing and am constantly increasing my skills in this area. I enjoy horse riding, badminton and selling at car boot sales.

# References

Available upon request